

Soyer SY700
Dual SIM on Line
GSM/GPRS Digital Mobile Phone



User Guide

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Points of attention on safety

IMPORTANT! Please read these instructions carefully and follow them implicitly in case of any dangerous or illicit situations.

Note driving safety

It is strongly recommended that you do not use a mobile phone

when driving. Please use the personal hand free package when a call is inevitable.

Please put your mobile phone in the mobile phone holder safely,

and don't put it at a passenger's seat or any other place that may

risk a drop of your mobile phone in the case of collision or emergency brake.

Switch off your mobile phone on the airplane

Interference caused by mobile phones affects aviation safety, and

thus it is illegal to use it on the airplane. Please **make sure** your

mobile phone is switched off when you are on a plane.

Switch off your mobile phone in blasting operation area

You should strictly obey relevant laws and regulations and switch

off your mobile phone in or near blasting operation area.

Switch off your mobile phone near dangerous area

Your cell phone is not allowed to switch on when the refueling

and chemical substance area is nearby.

In a hospital

When using it in a hospital, you should be subject to the relevant rules specified by the hospital. Make sure your mobile phone is switched off when medical equipment is nearby. Any wireless transmission equipment, mobile phones included, will affect its performance. Other electronic equipment may be affected as well.

If you have any question in this regard, please consult relevant doctor or equipment supplier directly.

Interference

Any interference caused by wireless equipment can do damage to its performance.

Qualified services

Only qualified services are allowed to install or repair mobile phones. If you install or repair it by yourself, you may break the guarantee rules.

Accessories and batteries

Only manufacturer recognized accessories and batteries can be used.

1 Insertion and Removal of SIM card

- Turn off the phone; remove the battery and unplug other external power sources.
- Insert the SIM cards into the SIM slots mentioned as SIM1 and SIM2 respectively.
- When you need to remove the SIM cards, please first turn off the phone, remove the battery, then

remove the SIM cards.

2 Insertion and Removal of the Memory Card

- Turn off the phone; remove the battery and unplug other external power sources.
- Put the Memory Card into the Memory Card slot and lock by sliding the metal clip.
- When you need to remove the Memory card, please first turn off the phone, remove the battery, then remove the Memory card by sliding the metal lock.

3 Installation and Removal of the Battery

- When removing the battery follow the steps:
Turn Off the phone before attempting to Remove The battery. !.
 - ① Push the battery cover towards bottom to remove the battery cover.
 - ② Pull out the battery from the mobile-phone;
- When installing the battery follow the following steps:
 - Push the battery cover towards bottom to remove the battery cover.
 - ① Place the battery to set in the Battery slot of Mobile-phone.
 - ② Cover with the battery cover.
 - ③ Push the battery cover towards top.

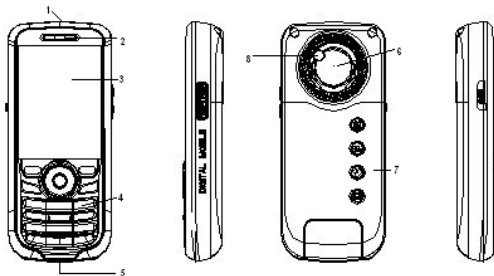
Warning: You must turn off your mobile phone before removing the battery.

4 Battery Charging

- Plug the charger into the electrical outlet.
- Plug the charger connector into the charge interface of the phone.

- The mobile phone and charger will become warm during charging and this is normal.
- When charging is complete, unplug the charge connector from the electrical outlet and the mobile phone.
- Charging must be performed in a well-ventilated area under room temperature.
- If the mobile phone automatically shuts down, or indicates that the Battery is low you should immediately charge the battery.

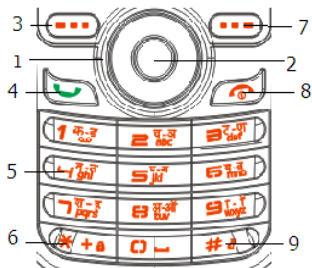
5 Introduction to the Mobile Phone



1. LED Torch.
2. Telephone receiver
3. Screen
4. Keypad lamp

5. Charger interface
6. Speaker
7. Battery cover
8. Camera Lens

6 Keypad Instructions



1. Navigation keys
(Left Right & Up & Down)

3. Left soft key

5. Number keys

7. Right soft key

9. # key

2. OK key

4. Dial key

6. * key

8. Hang up key

7 Dialing

7.1 Making Domestic Calls

Use the **number keys** to input number and then press the **dial key 1** to select through SIM1 or SIM2. Select SIM1 or SIM2 through UP/DN key and press OK Key.

7.2 Calling Fixed Line Extensions

Some fixed phone extensions cannot be called directly. You must first go through the switchboard before you can dial the extension, then press *** key** to switch, as far as, the screen will display the letter **"P"** (Pause), then dial the extension number.

✧ You can input the switchboard number and the extension number in this order:

Area code switchboard number P extension

number dial key 1/2

Some fixed phone extensions cannot be called directly, you need go through the switchboard, then dial extensions number. You must first go through the switchboard before you can dial the extension, then press * **key** to switch, as far as, the screen will display the letter “**W**” (Wait), then dial the extension number.

✧ You can input the switchboard number and the extension number in this order:

Area code switchboard number W extension number dial key 1/2

7.3 Making International calls

For making international calls you should press the * **key twice continuously** to switch, until the international phone prefix “**+**” appears on the screen. This will allow you to make an international call in any country regardless of what the international call prefix is.

✧ You can input international calls in this order:

+ Country code area code telephone number dial key 1/2

After entering the prefix, enter the country code and full number you wish to call.

7.4 Emergency Calls

If you are located within a network area (you can find this out by referring to the network strength indicator located on the upper left-hand corner of your mobile phone screen), even if you do not have a SIM card, you will be able to transmit emergency calls.

Note: This service is completely dependent on service provider and the network coverage area signal strength etc. Under such situations you should not be completely dependent on mobile phones.

7.5 Receiving Calls

You can select the different mode to receive calls. If the earphones are already plugged in, you can use the button located on the earphones to pick up the phone. If it is inconvenient to press the button, then you can set the “**Auto**” as “**On**”, with the earphones plugged in, and the phone will automatically pick up. If you have set the “**Any Key**”, you can pick up the call by pressing any key other than the **hang-up key, right soft key**.

7.6 Ending a Call

You can press the **hang-up key** or **right soft key** to refuse an incoming call. During a call you can press the **hang-up key** to end a call. You can also cancel a call you have just dialled by pressing the **hang-up key** or **right soft key**.

8 Input Methods

8.1 General outline

This mobile phone provides various input methods for multinational language. Input method types are consistent with languages including your mobile phone.

8.2 Key board values

Generally the **Left soft Key** or **OK key** indicates confirmation; the **right soft key** is to return or eliminate.

Navigation keys (up/down and left/right keys): Generally used to move the cursor or candidate characters for inputting.

Key: to switch between different input methods.

Number keys from 2 to 9: in the Intelligent English input modes, indicate the letters on the corresponding key.

*** key:** to show the sign interface.

9 Guide to Menu Operations

All function options about the mobile phone are

listed as below with brief descriptions

Phone Book	
Quick search	To search the desired phonebook entry.
Search contact	Quickly to search phonebook entry by name.
Add new contact	To add a new phonebook entry.
Copy all	To copy the phonebook entries between your SIM card and your mobile phone.
Delete	To delete the selected phonebook entry.
Caller groups	To hold out incoming caller group function, you can select group in the list of the caller group, view and edit the Caller Group Detail.
My vCard	To edit or send my own card via Vcard format file.
Black list	To set blacklist mode and edit black list numbers.
Phonebook backup	To import and export the phone entries via file.
Settings	To perform the settings related to phonebook.
Memory status	To view the total memory capacity and occupied memory space of the phonebooks for both the mobile phone and the SIM card.
Multimedia	
Camera	To take pictures at any time or place by a vivid camera and then save them on your memory card, use

	them as your mobile phone wallpaper or send them to your friends and colleagues via MMS
Image viewer	To view the saved image.
Audio Player	To play the music.
Video Recorder	To record movies at any time or place by a vivid camera, save and then save them on your memory card,
Video Player	To play the recorded movie.
FM radio	To receive the FM broadcast.
Schedule FM record	To set the items related to FM record
Sound recorder	To record the sound.
Call Center	
Call History	
SIM1/2 Call History	
SIM1/2 missed calls	To view the missed call log list for SIM card 1/2.
SIM1/2 dialled calls	To view the dialled call log list for SIM card 1/2.
SIM1/2 received calls	To view the received call log list for SIM card 1/2.
Delete SIM1/2 call logs	To delete call log for SIM card 1/2.
SIM1/2 call time	To view the last, total sent and received call time or reset it for SIM card 1/2.
SIM1/2 call cost	To view the last and total call cost, set the max cost and price per unit, reset the call cost for SIM card 1/2.(This needs net work support)

SIM1/2 counter	GPRS	To view the quantity of data flow transmitted on the network via GPRS for SIM card 1/2.
General call settings		
To perform the call settings including call waiting, call divert, call barring, Call time reminder, Call time display, Auto redial, auto quick end; IP dial, Speed dial.		
Call waiting:		
1. Activate: If activated, you will receive alarm from the network the moment you have got an incoming call during an ongoing call, and the number of the new call will appear on the screen.		
2. Deactivate: If activated, no alarm can be received from the network to avail the feature given above.		
3. Query status: This is to inquire the current status of call waiting mode with the network.		
Call Divert:		
1. Divert all voice calls: If activated, all incoming calls will be forwarded to a designated number.		
2. Divert if unreachable: If activated all incoming calls will be forwarded to a designated number when such calls fail to arrive at the dialed number.		
3. Divert of no answer: If activated, an incoming call will be forwarded to a designated number if it is not answered after the specific no answer time.		
4. Divert of busy: If activated, incoming calls will be forwarded to a designated number when the local mobile phone is busy.		
5. Divert all data calls: Forwarding of all incoming calls needs the support of network operator.		
6. Cancel all divert: This is to cancel all divert functions selected.		
Settings		

User Profiles

To activate and customize the desired profile as General, Meeting, Outdoor, Indoor, Headset, Power save according to case and environments.

General:

1. Activate
2. Customize:

Tone setup:

Ring tone settings like incoming calls, Alarm, power on, power off, messages, key tone. Can be edited by user.

Volume:

Volume setting for ring tone and key tone.

Alert type:

1. Ring: Ring only and no vibration in case of incoming call.
2. Vib.only: Vibration only and no ring in case of any incoming call.
3. Vib.and Ring: Both ring and vibration in case of an incoming call.
4. Vib.then Ring: Ring after vibration in case of an incoming call.

Ring types:

1. Single: Ring only once.
2. Repeat: Ring tone will continue to play.
3. Ascending: Ring tone continuously play with a rising volume.

Extra Tone:

1. Warning: A tone for an operating need.
2. Error: A tone for any operating error.
3. Camp on: A tone in case of any successful network search.
4. Connect: A tone generated after a calling connection.

Answer mode:

Any key: It is used to answer an incoming call just pressing any key except right soft key & Hang-up key for faster response.

Settings:

Dual SIM open: When you select this mode, two SIM cards can access to the net at the same time.

Only SIM 1 open: When you are in this status, only SIM 1 is available to surf the net.

Only SIM 2 open: When you are in this status, only SIM 2 can be online.

Flight mode: When the flight mode is launched, you cannot receive or transmit network signals, which is different from that under the normal mode.

Phone Setup

Time and date:

1. **Set home city:** select a city.

2. **Set time/date:** set time and the date.

Schedule power on/off:

Set the automatic start/shutdown time for the mobile phone.

Note: When the mobile phone is connected with a computer and used as a U disk, the function of “switched on” automatically will

Be invalid.

Language:

When you enter the menu “Language” interface, after selection, the menu and prompt information will be changed correspondingly.

Preferred input methods:

Set the default input methods for text editing.

Shortcuts

You can choose more functions that you want to use.

Dedicated key:

Define the functions of the up, down, left and right direction keys of the navigation key, and press a direction key to access the defined function under the standby interface mode.

Display Characteristic

To perform the setting related to display such as wallpaper, Screen saver, LCD Backlight, Greeting text, Power On/Off display, Show date and time.

1. **Wallpaper:** Users can use either the photos provided by the mobile phone or those downloaded themselves as the wallpaper.

2. **Screen saver:** Set the screen saver photo and the time. Firstly setting the screen saver status at ON, then setting the time, lastly selecting a screen saver photo or 3D animation... Users can use either the photos provided by the mobile phone or the photos or 3D animation. Downloaded them as the screen saver.

3. **LCD Backlight:** To set the timing for OSD display period.

4.Greeting text:

After editing the welcome message and choosing "ON", the welcoming message will be displayed on the start-up screen.

5.Power ON display:

You can select and set any of 5 animations as power on display.

6.Power OFF display:

You can select and set any of 5 animations as power off display.

7. **Show date and time:** When this function is set at ON, the date and the time will appear in the standby mode.

Network Setup

To perform the setting related to network.

SIM1 network setup:

Setup the SIM1 network; please contact your network operator to

get the following network services:

Network selection

You can determine the network selection mode when the phone is in the roaming state here: Automatic selection/Manual selection. You can use this function only after you have made an effective roaming.

It can be set automatically or manually (the automatic selection recommended).

Preferred networks

Select the preferred network operator. The default network

Operator is the service provider that providing the SIM1.

SIM2 network setup:

Setup the SIM2 network; please contact your network operator to get the following network services:

Network selection

It may be set automatically or manually (the automatic selection recommended).

Preferred networks

Select the preferred network operator. The default network operator is the service provider that providing the SIM2.

Security Setup

To perform the setting related to security Including SIM lock, fixed dial, change password, auto keypad lock, phone lock and Intimity Protection.

You can use PIN1 code, PIN2 code, keypad lock, phone

code to protect the phone's various functions.

SIM1 security setup:

SIM1 lock:

Inputting the PIN code is required. Only correct PIN code is provided then the lock can be set. If the SIM card lock is set at ON, inputting the PIN password will be required when the mobile phone is started each time. Inputting an incorrect PIN password will lead to the inputting of the PUK code (the personal

Unlocking key code). The PUK code is used to unlock and change the locked PIN code. Please contact your network operator if the PUK code has not been provided or missed.

Fixed dial:

If this function is available for your SIM card, you can limit the outgoing numbers. If it has been activated, you can only dial the numbers on the fixed dialing list. Setting this function requires you to enter the PIN2 code, which needing the network support.

Note: After the PIN2 code has been entered when the mobile phone is started, it needs the inputting of the PIN2 code to shut down the mobile phone. Therefore, if you don't want others to change the fixed dialing Status, you may shut down the mobile phone after setting and restart it again.

Change password:

It is used to change the SIM1 PIN code, the PIN2 code, PIM lock password.

Auto keyboard lock:

It is used to lock and unlock the keyboard of your mobile phone.

User can press right soft key + *key to lock or unlock the keypad.

Phone lock:

It is used to lock and unlock your mobile phone. If the mobile phone is locked, inputting of the mobile phone password will be required when the SIM card is changed. The default phone lock password is 0000.

Intimty protection:

It is used to lock or unlock your message, phonebook and call history.

If the message, phonebook or call history is locked, inputting of the PIM password will be required when you access the application. The default phone lock password is 0000.

Restore Factory Settings

To restore the relevant settings to the manufacturer's settings

Messages

SMS

Write Message

To create a new SMS. Press the # key to switch the input method when editing a short message.

1. You can select out of the following options:

SIM1 done: To complete editing of a short message.

SIM2 done: To complete editing of a short message.

Use templates: Phrases preset in the mobile phone when it leaves the default -.

Insert object: Inserting a picture, animation, and melody as well
As a ring tone.

	<p>Format text: Enter to set the text size, font, alignment and paragraph.</p> <p>Insert number: Select a number from the phone book and insert it.</p> <p>Insert contact: Select a name from the phone book and insert it.</p> <p>Insert bookmark: Select a bookmark from the bookmark list and insert it.</p> <p>Input method: Select current input method.</p> <p>2. After selecting the “done” operation in step 1, now you can choose from the following options:</p> <p>Save and send: Save the short message in the outbox and send it.</p> <p>Send only: Send the message.</p> <p>Save: Save the short message in the draft box without sending it.</p> <p>Send to many: Send the short message to a multiple receivers at a time.</p> <p>Send by group: Send the short message to a group.</p>
Inbox	<p>To view the received SMS.</p> <p>SIM1 Inbox: display the message of inbox in SIM1.</p> <p>SIM2 Inbox: display the message of inbox in SIM2.</p> <p>Press the “option” soft key to read short messages. You can choose from the following options:</p> <p>Reply: Reply to a short message received from the sender in line With the phone number contained in the</p>

	<p>short message.</p> <p>Delete: Delete a short message.</p> <p>Edit: Edit a short message.</p> <p>Forward: Forward the original message to a desired destination.</p> <p>Copy to phone: Copy a short message to the mobile phone.</p> <p>Move to phone: Move a short message to the mobile phone.</p> <p>Chart: Chat with a number.</p> <p>Delete all: Delete all the messages in the inbox.</p> <p>Copy all: Copy the messages in the inbox from the SIM card or the mobile phone.</p> <p>Move all: Move the messages in the inbox from the SIM card or the mobile phone.</p> <p>Use number: Extract a designated phone number, save it to the SIM card or the mobile phone for future use, or directly call back.</p>
Outbox	<p>To view the SMS saved in the SIM card and owner phone or sent MMS.</p> <p>Outbox</p> <p>SIM1 Outbox: display the messages in the outbox in SIM1.</p> <p>SIM2 Outbox: display the messages in the outbox in SIM2.</p> <ol style="list-style-type: none"> 1. When the “Outbox” option is selected, the screen will display the short messages in the Outbox. 2. Press the OK soft key to browse the content of the current Message.

	<p>3. Press the “option” soft key to read a message, and you can choose from a plurality of functions, sending, editing, deleting, and copying to SIM card/mobile phone, moving to SIM card/mobile phone, deleting all, copying all, moving all and extracting number is included.</p>
Templates	To view or edit template of SMS to create
SMS Counter	To View and reset the numbers of short messages sent and received on the SIM1& SIM2 card.
SMS settings	<p>To perform the setting related to SMS The SIM1 and SIM2 have the same menus.</p> <p>Profile settings: With this function, you can save or revise the short message center number required to send short messages (This number can be obtained from the network operator), the folder name, the effective period and the sending format.</p> <p>Common settings: With this function, you can set the message reporting and reply path. After the message reporting is activated, you can receive the status report from the short message center Whether the short message has been successfully sent. It depends on your network operator whether this function is available.</p> <p>Memory status: Check the proportion of</p>

	<p>the short messages stored in the SIM card and the mobile phone in the total capacity. The specific capacity depends on the contents of the short messages and the situations of the mobile phone and the SIM on card.</p> <p>Preferred storage: Check or revise the default storage location</p>
Message Block list settings	To turn on/off the message block mode and edit message block number.
MMS	
Write MMS	<p>To create a new MMS.</p> <p>Write message When writing a message, you can select the receiver, the copy, the carbon copy, the subject and edited contents.</p> <p>To: The receiver may be a phone number or an email address.</p> <p>CC: Copy the multimedia message to a mobile phone number or an email address.</p> <p>BCC: Copy the multimedia message as a blind copy to a mobile phone number or an email address.</p> <p>Edit Content: Edit the content of a multimedia message, and the User may add characters, photos, sound, video and attachments.</p>
Inbox	To view the received MMS

Outbox	to view the sent MMS
Drafts	To save the MMS that is not ready to send out in order to further edit, and then send.
Templates	To view or edit template of MMS to create
MMS settings	To perform the setting related to MMS.
Chat room	
To chat with other person via SMS.	
Voice mail server	
Automatically to direct incoming calls to the voice mail centre when you cannot accept a call so that the caller can leave a message on the voice mail system of service network.	
Broadcast message	
To receive public messages on all different subjects from your network operator. Note: It is related to the local network whether this function is supported. Receive mode: Set on or off Read message: Read the broadcast message that you received. Languages: Choose language that you want Channel settings: You can Select, Add, Edit or Delete broadcast message.	
Fun Games	
Games	You may play the built-in F1 Race and Riches games and perform the game settings.
File Manager	
You can use File manager to organize your files in folders in the memory card.	

Select Memory card and select Options to Open, Create folder, Rename, delete, sort.

Storage card (This option depends on the insertion of the T-Flash card)

The user is allowed to choose from open, new folder and format functions. The handset can support up to 2 GB T-Flash cards.

Open

This allows user to list the root folder and files of the storage card.

If the designated item is a folder, press the option soft key to carry

out the following operations:

1. Open: Open a designated folder;
2. New folder: Create a new folder in a designated folder;
3. Rename: Rename a designated folder;
4. Delete: Delete a designated folder;
5. Sort by: Sort the files in the storage card to display them by

name, type, time, size and none after sequencing;

If the designated item is a file, press the option soft key to carry out the following operations for different types of files:

1. View (Play): View or play a designated file;
2. Forward: Sound files can be sent to the scene mode and the Bluetooth equipment; the photo files to the wallpaper, the screen saver, the start animation, the shutdown animation, the phone book, and the Bluetooth equipment; the video files to the phone book, and the Bluetooth equipment; and other files to the Bluetooth equipment;
3. Details: List the date and size of a designated file;
4. Rename: Rename a selected file;

5. Copy: Copy a selected file to a designated location, and if the remaining space is not enough to allow completion of the copy operation, the mobile phone will provide prompt information;
6. Move: Move a designated file to a designated location;
7. Delete: Delete a selected file;
8. Delete all files: Delete all the files under the directory where the designated file is located;
9. Sort by: Sort the files in the storage card to display them by name, type, time, size and none after sequencing.

New folder

With this function, you can create a new folder in a designated location.

Organizer

Alarm	To use the alarm service available with your mobile phone. Press the left soft key to select the alarm clock entering the alarm clock interface. Five alarm clocks in total, and the default value of each alarm clock is off. Select an alarm clock, edit the alarm clock by pressing the left soft key, and carry out relevant settings.
Calendar	To arrange your journey according to calendar. When you enter the options, there are some submenus: 1. View tasks: view the task that you add. 2. Add task: you can add task by this function.

	<p>3. Jump to date: jump to the date that you want.</p> <p>4. Go to weekly view: you can choose Go to monthly view Or Go to weekly view mode.</p>
To Do list	To record the important information.
Calculator	To provide a calculator with 4 basic functions to facilitate simple calculations.
Unit converter	To help the user to convert English units into metric units and vice versa
World clock	To use the world clock function
Health	To view the health status including BMI and Menstrual.
E-Book reader	To read the e-book with text format
Stopwatch	You can measure times, for example, for a sports game.
Torch	To turn on/off torch function.
Services	
STK	Your phone supports STK (SIM TOOL KIT) function for SIM1/2.
WAP	Your mobile phone supports wireless application protocol (WAP) service. You can access many different WAP services such as news, weather reports, flight information, and others.
Data account	To set the account information for network connection.

Note:

The information above has been checked; our company reserves the hermeneutic power to any print errors or

misunderstanding on the content.








Please note that any technology improvement will be added





into new versions of instruction manual without any prior Notice. The product appearance and color are subject to the actual appliance.

The colour of the mobile phone in the sales package may differ from that shown in this user manual and on the packaging. Enhancements may vary by market. Please check with your local dealer. Specifications are subject to change without prior notice.

10 Safety Precautions

Before using the phone, please read the safety precautions carefully and let your children know these, so that you can use your phone correctly and safely.

	Do not switch on your phone when phone use is prohibited or when phone use may cause interference or danger.
	Do not use your phone while driving.
	Follow the rules or regulations in hospitals and health care facilities. Switch off your phone near medical apparatus.
	Switch off your phone in an aircraft. The phone may cause interference to control signals of the aircraft.
	Switch off your phone near high-precision electronic devices. The phone may affect the performance of these devices.
	Do not attempt to disassemble your phone or its accessories. Only qualified personnel are allowed to service or repair the phone.
	Do not place your phone or its accessories in

	containers with strong electromagnetic field.
	Do not place magnetic storage media near your phone. Radiation from the phone may delete the information stored on them.
	Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.
	Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.
	Use approved batteries and chargers only to avoid explosion.

11 Cleaning and Maintenance

- The mobile phone, battery and charger are not water resistant. Please do not use them in the bathroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.
- Use a soft, dry cloth to clean the mobile phone, battery and charger.
- Please do not use alcohol, thinner, benzene or other solvents to wipe the mobile phone. A dirty outlet will cause poor electrical contact, loss of power and even inability to recharge. Please clean regularly.

12 Technical Information

Phone

Model	SY700
Weight	79.5g

Lithium Battery

Model	SY700
Nominal voltage	3.7v
Nominal	4.2v

Capacity rating 1000mAh
 Continuous standby time * 80-150hrs
 Continuous calling time 2-3hrs
 * Depending on the

network

Operation Temperature -10~+55 °C

13 Trouble shooting

If anything unusual occurs while using your mobile phone, please refer to the following table.

Frequently Occurring Problems	Cause	How to Fix
Poor reception	Using the mobile phone in an area with poor reception such as near tall buildings or in a basement where radio waves cannot be transmitted.	Try to avoid.
	Using the mobile phone when the network is busy, such as during rush hour, when the lines are full making it impossible to get through.	Try to avoid.
	Related to the distance from the	You can request that the network

	base station built by the network.	service provider provide a service area plan.
Echo or noise	Caused by poor network relay, a regional problem.	Hang up and redial, if the relay is changed then the line may be better.
	Some calling regions have poor lines.	
Shortening of the standby time	Standby time is related to the network system.	Please temporarily turn off your mobile phone, as you are located in an area with poor reception.
	Batteries need to be replaced	Replace the batteries
	When you cannot get a signal, the phone will continue to transmit in order to find a base station, thereby expending large amounts of electricity will cause the standby time to decrease.	Please move to an area with a strong signal or temporarily turn off your mobile phone.
Unable to turn on the phone	The battery is empty.	Look at the remaining electricity or

		recharge.
SIM card malfunction	SIM card is damaged.	Contact your network service provider.
	SIM card is not properly inserted.	Confirm SIM card is properly inserted.
	There is a foreign substance on the metal surface of the SIM card.	Use a clean cloth to wipe off the metal contact point of the SIM card.
Unable to connect with the network	Expired SIM card	Contact your network provider.
	Outside the GSM service area	Consult your network provider on the service area.
	Poor signal.	Please move to a place with a better signal and try again.
Unable to make a call	Using the call bar function	Cancel the call bar function.
	Using the fixed dialling function.	Cancel the fixed call setting.
Incorrect PIN number	Consecutively enter the wrong password three times.	Contact your network provider.
Unable to charge	Battery or charger is damaged	Replace the battery or

		charger.
	recharging in the environment of less than -10°C or higher than 45°C.	Change the charging environment.
	Poor contact	Check if the plug is properly connected
Unable to add new phone book entries	The storage space of the phone book is full	Delete a portion of the phone number entries
Unable to set certain functions	Your network provider does not support this function or you have not applied for it.	Contact your network provider.

NOTE:

User to set standard GPRS, WAP, MMS setting in the phone to access GPRS, WAP, MMS services provided by service provider.

Note: User to activate the respective services in the SIM card to

Use this function; please consult network operator or service Provider for more details.

GPRS /MMS /WAP Settings:

(Please enter the settings in the cell phone as per the service Provider /network operator of your SIM card.)